

# Governance Efficiency in ASEAN



ATTY. DAVID E .CABANAG, JR  
Assistant Commissioner  
Philippine Civil Service Commission



# Performance Governance System

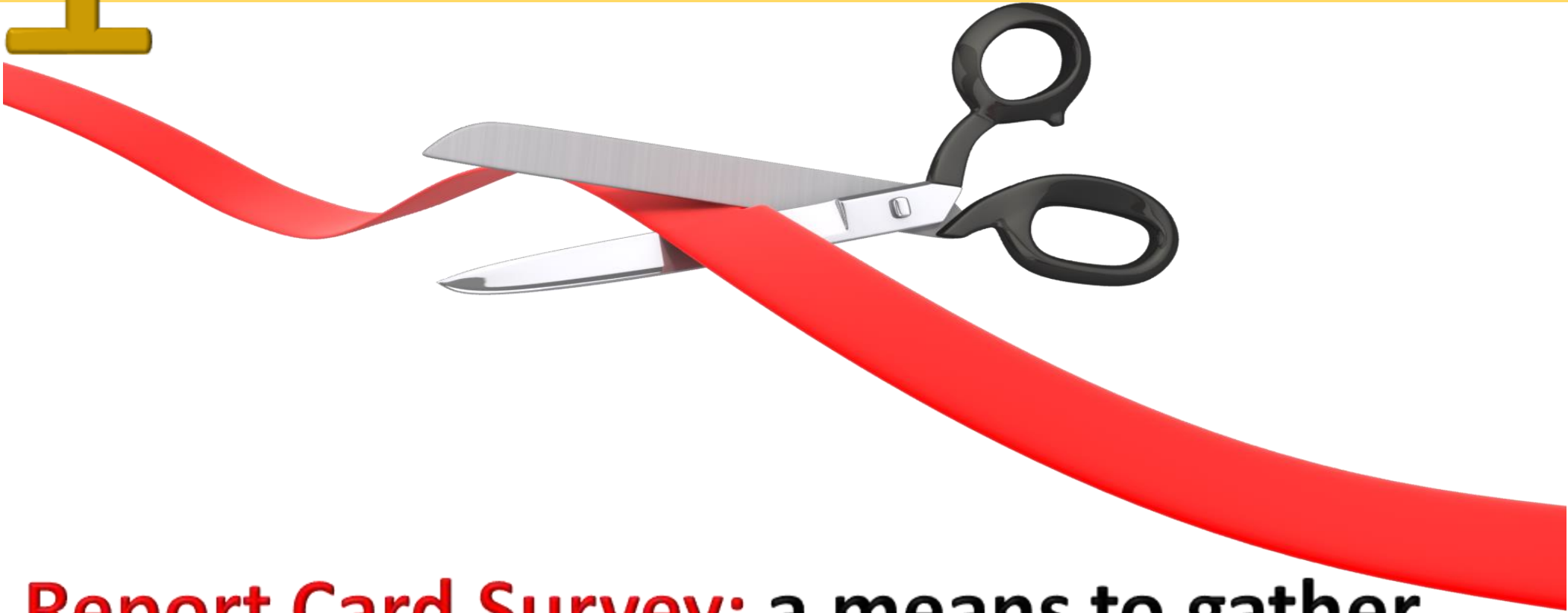
Measure of government instrumentalities to enable it to achieve its **B**reakthrough **I**mportant **G**oal or

**BIG**

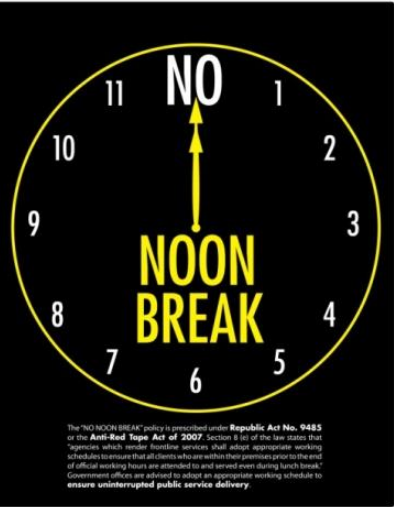
# BIG

# 1

## Anti-Red Tape Act Report Card Survey



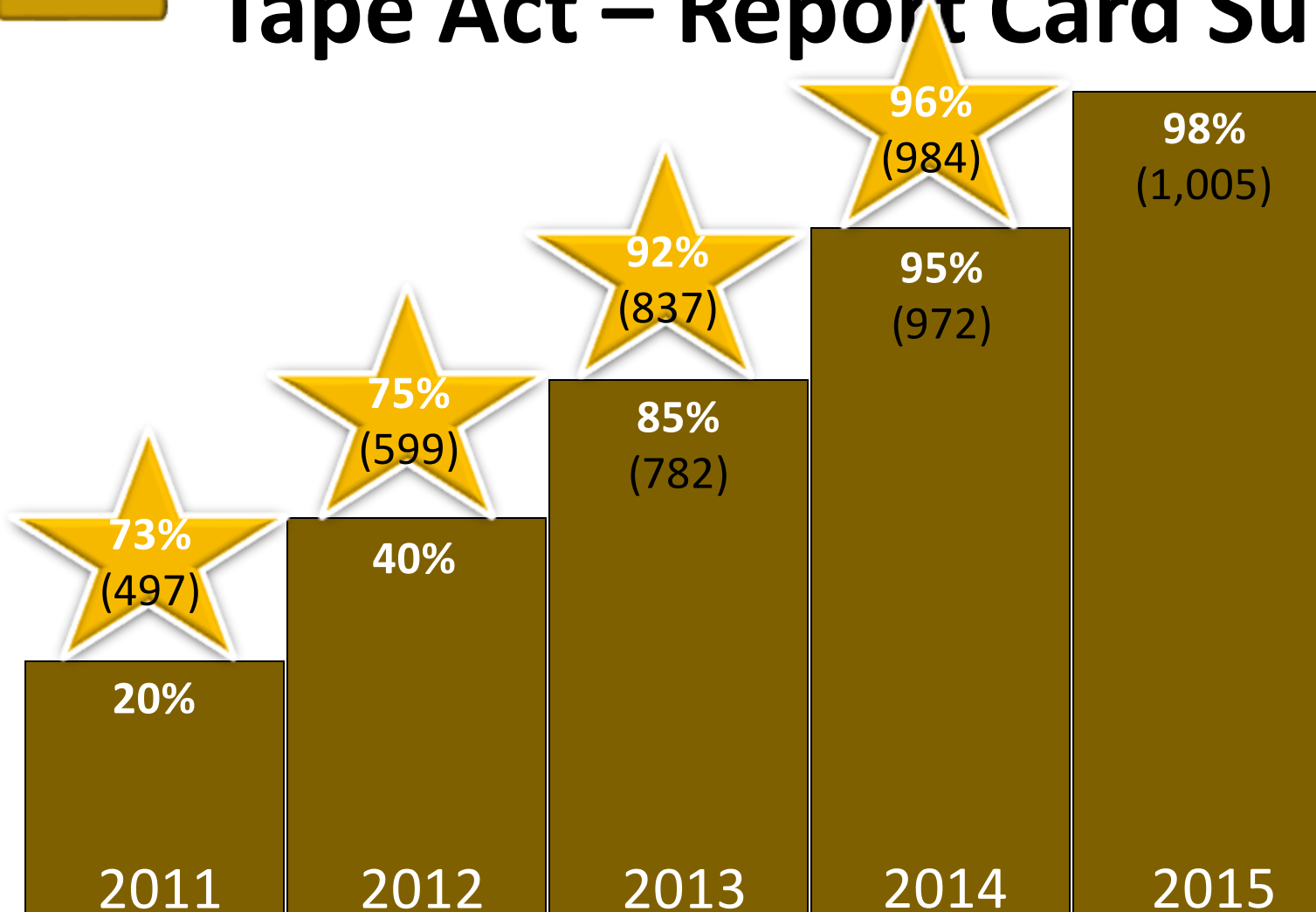
**Report Card Survey: a means to gather feedback from clients to assess frontline services**

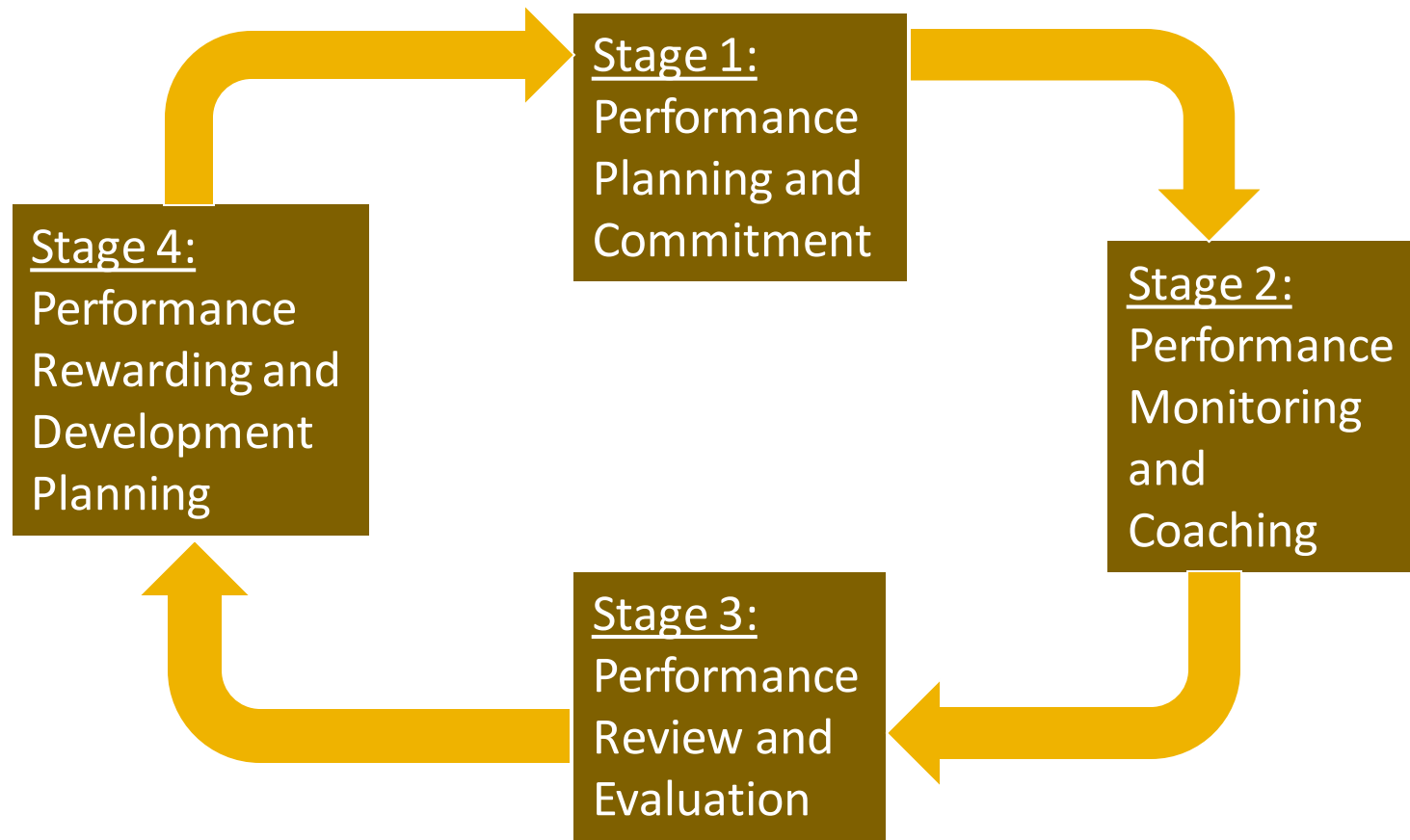


**BIG**

**1**

# High Density and Most Complained Service Offices Passing the Anti-Red Tape Act – Report Card Survey



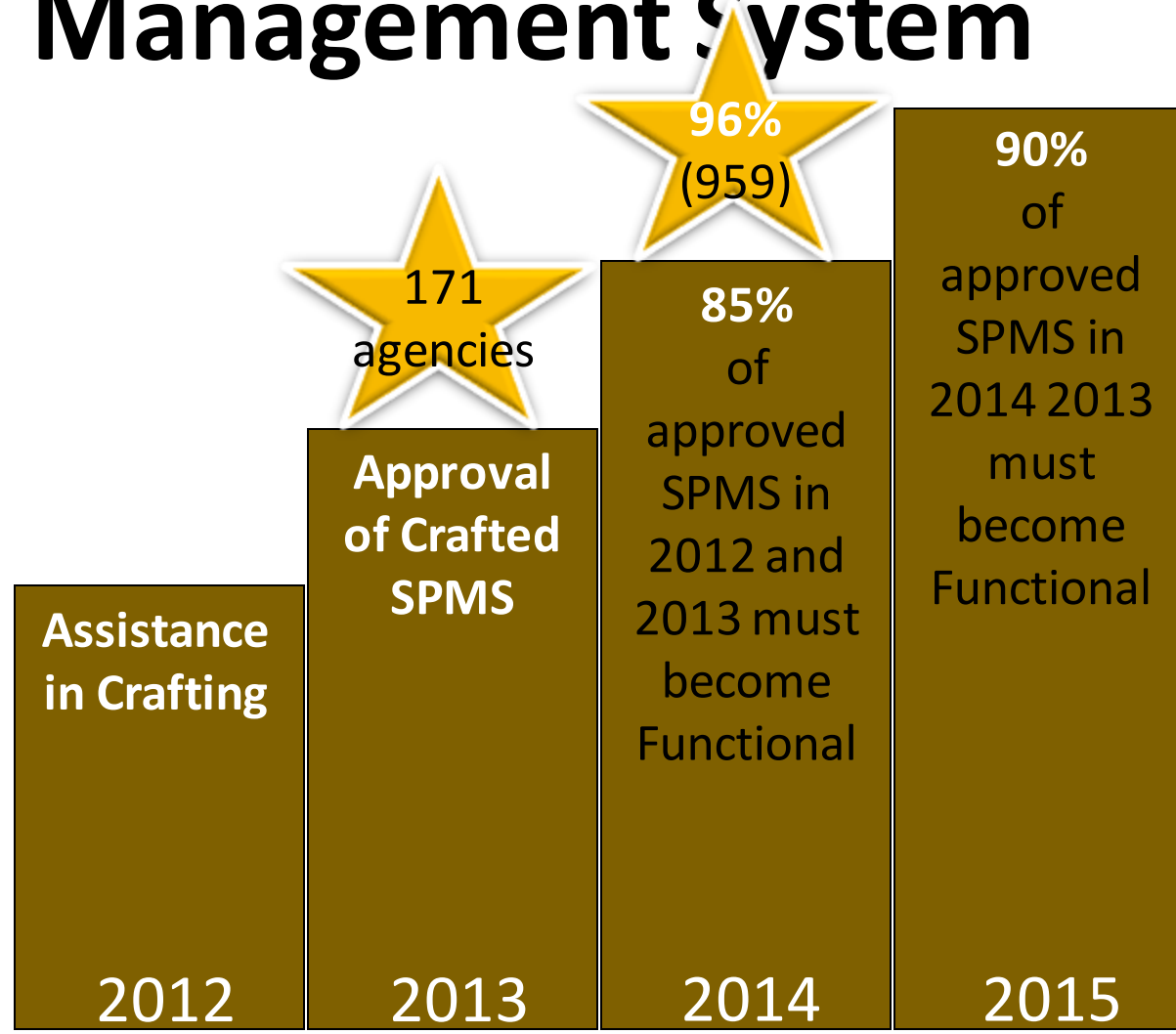


**BIG 2** Agencies with Approved and Functional Strategic Performance Management System

# BIG

# 2

## Agencies with Approved and Functional Strategic Performance Management System





~~60 days~~

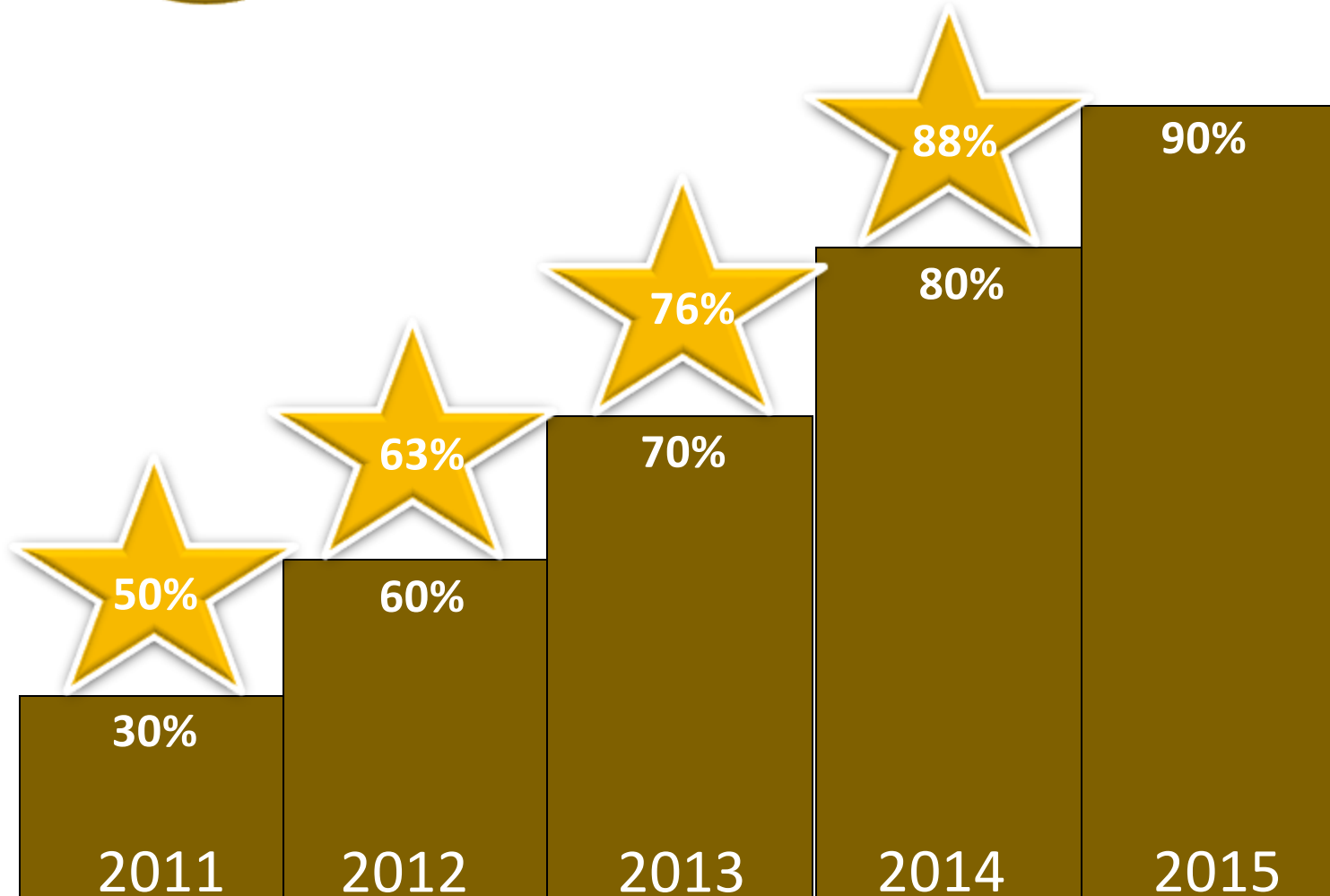
40 days ✓

**BIG 3**

**Cases Decided within 40 days**

# BIG 3

## Cases Decided within 40 days



**90.4% of  
Appealed  
Decisions  
sustained by  
Appellate  
Courts**



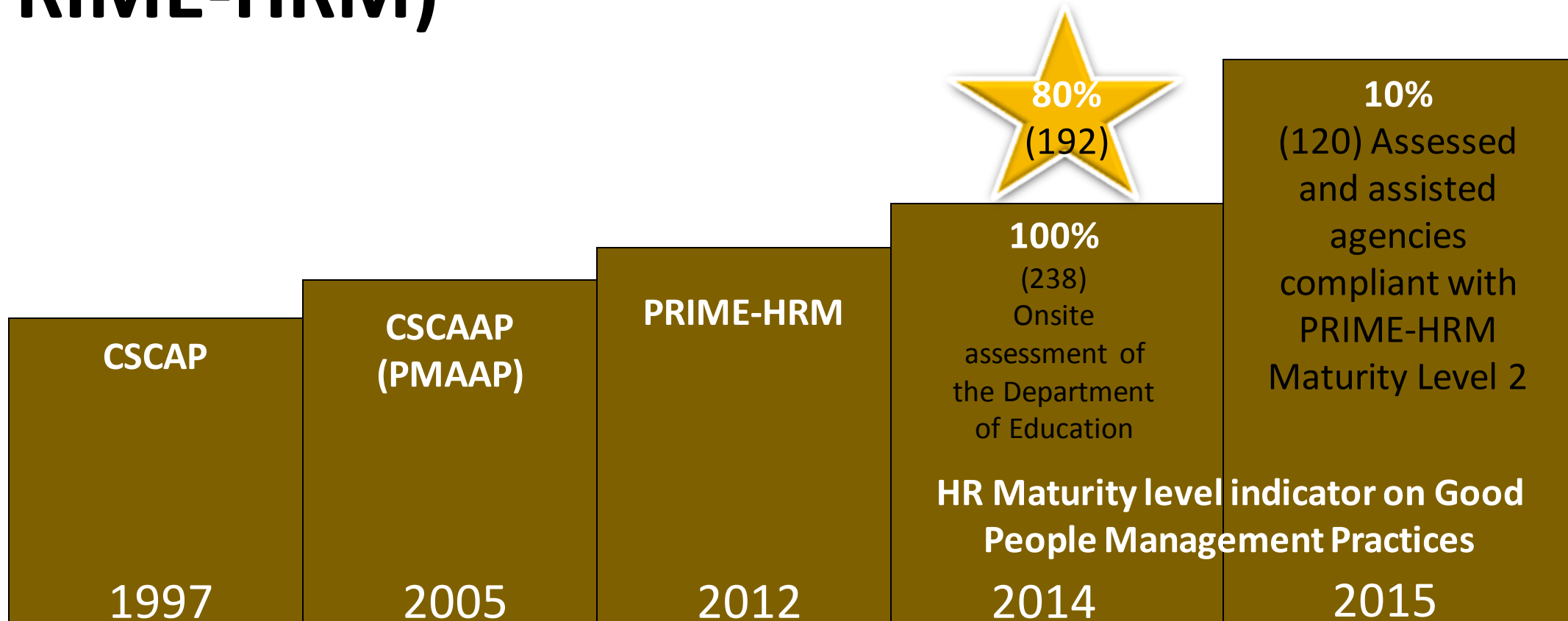


# Emerging **BIG**

**Program to Institutionalize Meritocracy and  
Excellence in Human Resource Management  
(PRIME-HRM)**

# Emerging **BIG**

## Program to Institutionalize Meritocracy and Excellence in Human Resource Management (PRIME-HRM)



# CSC IIP Accreditation

Perspective: Stakeholders

Strategic Objective: Recognized as a Center for Excellence

Measure **2**:

Accreditation on good people management practices by an international certifying body on HR and OD using global standards  
(new measure)

Measure Type: Lag



Good People Management Practices

Recognized as a Center for Excellence and High performing, competent, and credible civil servants



2014

Target	Accreditation on <b>39</b> good people management practices
2015	Accreditation on <b>65</b> good people management practices



## ISO Certified CSC Quality Management System

- Cases Adjudication, Examination, & Appointments Processing 2012
- Provision for External Training Service 2013
- Accreditation^& Registration Service for Employees Orgntn 2014



Republic of the Philippines

**CIVIL SERVICE  
COMMISSION**

*Para sa taumBAYAN*

**P G S**



**INSTITUTE FOR  
SOLIDARITY  
IN ASIA**



**NATIONAL  
COMPETITIVENESS  
COUNCIL | PHILIPPINES**

**Performance Governance System**

**4<sup>th</sup> Governance Trailblazer Seal Awarded** by the Institute of Solidarity in Asia in cooperation with the National Competitive Council; and as Employer in Public Sector Award from the People Management Association of the Philippines

