



ASEAN International Conference

“Governance Efficiency in ASEAN”

27- 11- 2014
Bangkok, Thailand

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Providing Quality of Public Service

- Carrying out in every part of the world
- Not less important than political and economic reforms
- Concept of Good Governance
- Trying to improve the quality of public services
- Changing mind-set of civil service personnel



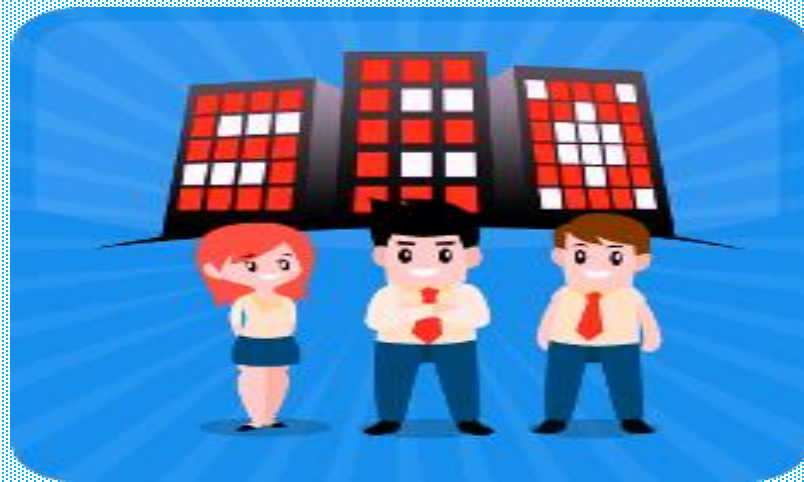
Concept of Good Governance

- ❑ Well-placed in the Blueprints of APSC and ASCC
- ❑ Generally accepted all ASEAN Member States
- ❑ Added in the Concept of Clean Government,
Myanmar
- ❑ Highly emphasized and placed in the first



How we retain skilled labours and professionals

- ✓ To create a secure and prosperous community
- ✓ Improve the quality of life of people
- ✓ To safeguard the human rights and fundamental freedoms of individuals
- ✓ To protect and promote the rights of migrant workers





Principles of Good Governance

Efficiency

Effectiveness

Accountability

Transparency

Anti-corruption



Qualification of Civil Service Personnel

- Be loyal to the state and be apolitical
- Perform the duties with competence, efficiency, and impartiality
- Respect for people, human dignity
- Respect for other's values, diversity and different views
- Directly involved in the Government Efficiency



Why we try to implement e-government mechanism

- Aim at achieving civil service excellence and reducing paper work
- Help civil service personnel to be more effective and efficient
- Be less demand for a larger work force
- In harmony with new structure, qualifications and attitudes





Three Main Transformation Processes

- Democratic transformation
- Economic privatization
- Public administration Reforms





Democratic Practices

People's high expectations

Idea of freedom of expression

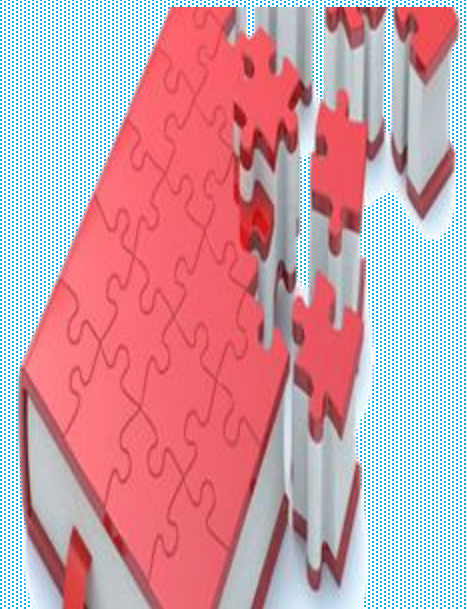
People's responsible participation

Government of people, by the people and for the people



Reorganization of Civil Service, Retaining Skilled Labours and Upgrading Quality of Civil Service

- Not a one-time action
- Implement as continuous exercises
- Need a special attention





Conclusion

- ❖ Concept of People-Centred
- ❖ Built with One Vision, One Identity, One Community
- ❖ Aware of various challenges
- ❖ Encourage to the closer cooperation



THANK YOU