

Marco Daglio

Marco Daglio is Project Manager of the OECD Observatory of Public Sector Innovation, a flagship initiative of the OECD to support and advice governments in making the most of innovative approaches to transform their public sectors. Previously, he was Head of Unit within the OECD Public Sector Reform Division in charge of managing activities in the area of public service delivery and public engagement. His last authored study "Together for Better Public Services – Partnering with Citizens and Civil Society" explores and analyses citizen involvement in the design and delivery of public services. From 2008 to 2009, Mr. Daglio was a member of the review team conducting technical assessments of public management in OECD accession countries (Estonia, Slovenia and Chile). From 2005 to 2008, Mr. Daglio served as a project manager for the OECD MENA Governance Program and provided advice to OECD member and non member countries on the formulation of policy options and action plans. Previously, Mr. Daglio has worked for several years as public sector policy analyst and in this capacity he authored a number of OECD reports and country reviews on e-government and information society polices.

Before joining the OECD, Mr. Daglio worked at the Ministry of Foreign Affairs in Rome. Mr. Daglio holds a *Laurea* degree in Public Management from the Bocconi University, Milan, and a Masters Degree in International Affairs from the Institute of International Political Studies (ISPI), Milan.