

Department of Land Transport

Department of Land Transport



กรมการขนส่งทางบก

Department of Land Transport

The Department of Land Transport is a government agency under the Ministry of Transport. The Department is responsible for controlling and regulating domestic and international road transport, administrating motor vehicle registration and taxation including issuing driving licenses in accordance with the laws, governing land transport and motor vehicle with a view to develop road transport to promote economic growth, social welfare, political stability and national security.



To develop the road transport in order to bring about better quality of life of the people.

MISSION OF THE DEPARTMENT OF LAND TRANSPORT





- Regulate, develop and promote the road transport to ensure the efficiency, safety, equity and smooth links with other modes of transport both domestically and internationally.
- Develop and regulate motor vehicle to ensure the safety and environmental friendly according to international standard.
- Develop the quality of works and services to be excellent organization.

CUSTOMER SERVICE POLICY



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One mission of the Department of Land Transport is to develop and provide vehicle registration and tax collection services to ensure that the customer services are convenient, fast, non-discriminating, transparent and accountable. The rendered services will be of customer focus to ensure highest customer satisfaction.

CUSTOMER SERVICE POLICY



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By reducing the work process and duration of providing vehicle registration and driving license services as well as to improve the morale of the staff especially in providing services to customers.

Regarding as one of the most important aspects of the Department of Land Transport, improving the attitudes and perspectives of the staff to better serve the customers and to work as a team will create a sense of belonging to the staff, and in turn will enhance their level of competence and make them feel more accountable for their jobs.

TYPE OF VEHICLES



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Vehicle under Motor Vehicle Act

C1	Sedan (Not more than 7 Pass.)	C10	Tour Taxi
C2	Microbus & Passenger Van	C11	Car For Hire
C3	Van & Pick Up	C12	Motorcycle
C4	Motortricycle	C13	Tractor
C5	Interprovincial Taxi	C14	Road Roller
C6	Urban Taxi	C15	Farm Vehicle
C7	Fixed Route Taxi	C16	Automobile Trailer
C8	Motortricycle Taxi (Tuk Tuk)	C17	Public Motorcycle

C9 Hotel Taxi

TYPE OF VEHICLES

IN ACCORDANCE WITH THE LAND TRANSPORT ACT



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1. Types of Bus

Fixed Route Bus

Non Fixed Route Bus

Private Bus

2. Types of Truck

Non Fixed Route Truck

Private Truck

3. Small Rural Bus



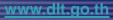






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The Department has been working on the annual vehicle registration and tax payment since they were transferred from the Royal Thai Police in 1988.



EVOLUTION OF THE ANNUAL VEHICLE

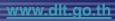
TAX PAYMENT SIGN



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NEW FORM OF THE ANNUAL VEHICLE TAX PAYMENT SIGN (RECENT)



กรมการขนส่งทางบก



NEW FORM OF THE ANNUAL VEHICLE TAX PAYMENT SIGN (WITH RFID)



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RFID TECHNOLOGY

SMART TAG

for attach on front mirror

— 3.8″ —

กาษีปีต่อไป

SMART PASS

for attach on head lamp

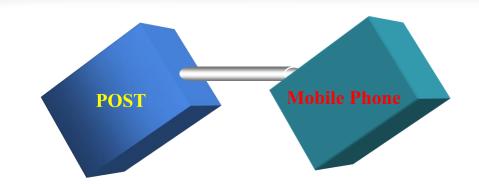






New Means of Annual Tax Payment Service

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Driving License



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(ด้านหลัง)





Mobile E - exam



กรมการขนส่งทางบก







SMART CARD DRIVING LICENSE



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AWARDS THE DEPARTMENT RECEIVES



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Department of Land Transport has been receiving the Customer Service Quality Award for 10 consecutive years from the Office of the Public Sector Development Commission.





Thank You !

Call Center 1584