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Associate Professor
Department of Industrial Engineering
Faculty of Engineering, Kasetsart University
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Research Interests

- Performance and productivity measurement (at the functional and organizational levels)
- Management system design and analysis
- Acquisition logistics
- Customer delight and loyalty (as part of quality management)
- Public-sector investment (for investor- and state-owned utilities and public agencies)
- Applied network concepts for service improvement in the public sector (e.g., one-stop services, housing projects, etc.)
- Public sector reforms on performance or value for money audits, contestability and concession, risk management, etc.

Current Positions

- 2003- Present, Director, International Graduate Program in Industrial Engineering, Department of Industrial Engineering, Kasetsart University
- 2004- Present Visiting Professor, University of Vaasa, Finland
- 2008- Present Visiting Professor, University of Oulu, Finland
- 2009- Present, Director, Center for Advanced Science in Industrial Technology, Kasetsart University (as part of National Research University initiated by Commission of Higher Education, Ministry of Education)

Past Positions

- 2004-2005 Deputy Director, Public-Private Joint Business Cooperation Institute at Kasetsart University
- 2003 Visiting Lecturer, University of Wollongong, Australia
- 2002-2004 Advisor, Engineering Institute of Thailand
- 2000- 2003 Long-term Engineering Advisor, Office of the Loan Projects Ministry of University Affairs, the Royal Thai Government
- 1990-1995 Research and teaching assistant for Department of Industrial and Systems Engineering at Virginia Tech

Academic Achievement

- 2007 and 2008 ASEM-Duo Fellowship
- Best Paper Award for Management International Conference (MIC 2007), Slovenia
- Highest Publications for Engineering, Kasetsart University in 2009 and 2010

Educational Background

- Doctor of Philosophy in Industrial and Systems Engineering (Jan. 1992- May 1995)
 - Virginia Polytechnic Institute and State University or Virginia Tech
 - Blacksburg, Virginia, U.S.A
- Master of Science in Industrial and Systems Engineering (Jan. 1990- Dec. 1991)
 - Virginia Polytechnic Institute and State University or Virginia Tech
 - Blacksburg, Virginia, U.S.A

- Bachelor of Science in Industrial Engineering (Sept. 1986- May 1989)
 - Texas Tech University
 - Lubbock, Texas, U.S.A

Extension Projects (as a project leader)

- Office of the Public Sector Development Commission, Provincial Electricity Authority, Department of Comptroller General, Revenue Department, National Research Council of Thailand, Ministry of Interior, Thai Rating Information Services, National Food Institute, Electricity Generating Authority of Thailand, State Railway of Thailand, Thai Flour Group, etc.

Publications

- More than 60 papers in refereed international journals
- More than 15 papers in refereed national journals
- More than 60 papers in local and international conferences

Graduate Student Advisory

- More than 52 students graduated at the master-degree level since 2001
- 10 students graduated at the doctoral level since 2005

Other Responsibilities

- Editor in Chief (International Journal of Innovation and Learning)
- Editorial Board Members and Reviewer (Industrial Management and Data Systems, Journal of Computer Information System, International Journal of Management and Enterprise Development, International Journal of Management in Education, International Journal of Sustainable Economy, Total Quality Management, etc.)
- Proposal Reviewer (Austrian Research Funds and National Research Council of Thailand)
- Keynote Speaker (Finland, Indonesia, Poland, S. Korea, and Taiwan)
- Board member in education for Thailand's Board of Trade
- Program Chair, Technology, Innovation, and Industrial Management (TIIM) 2009, 2010, and 2011